# THALES

# The New World Being Mobile

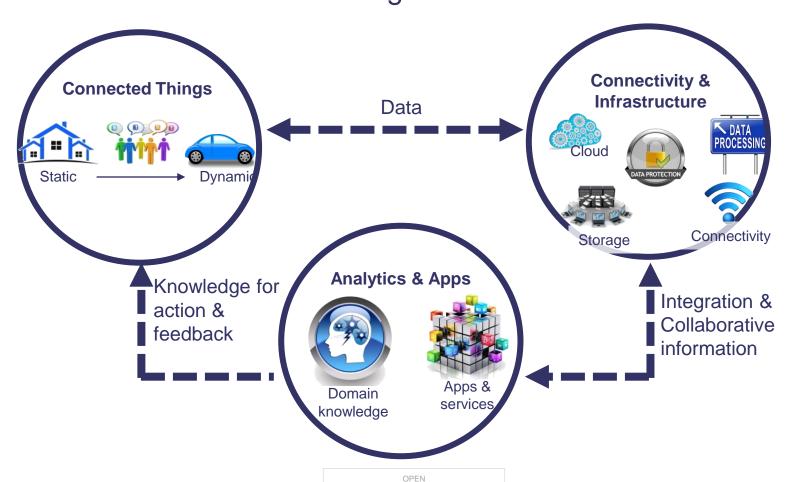
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CSM-ACE 2015, ROYALE CHULAN KUALA LUMPUR, MALAYSIA 6-10<sup>TH</sup> SEPTEMBER 2015



## Being Mobile: Collecting Data to Creating Knowledge

Intelligent interactivity between human and things to exchange information & knowledge for new value creation.



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## Being mobile: Mobility Landscape

Mobile computing has been growing at a staggering rate across all age groups, income groups, industries, geographies and cultures and is widely expected to continue its exponential growth rate over the next five years.

#### **Current mobile landscape**

- Mobile cellular subscriptions surpassed 5B in 2010 (Gartner)
- 83% of MY population owns cellphones; 35% of these are smartphones (Frost & Sullivan)
- More than 410M smartphone devices have been sold globally so far (Forrester)
- Nearly 18M tablets were sold in 2010 (IDC)

#### **Expected growth**

- Approximately 470M smartphones will be sold globally in 2011 (IDC)
- Approximately 980M smartphones will be sold globally in 2016 (IMS)
- By 2015, global mobile data traffic volume will be approximately 25 times 2010 volume (FCC)
- Tablets will reach one-third of MYS adults by 2015 (Forrester)
- Tablet unit sales to total around
   54.8M in 2011 and top 208M in 2014 (Gartner)

Mobility and mobility services are not only gaining ground among consumers but also among enterprises





## Mobile applications deliver tremendous benefits

#### Business to Enterprise



- Increase worker productivity
- Improve claims processing
- Increase revenue through sales engagements
- Extend existing applications to mobile workers and customers
- Increase employee responsiveness and decision making speed
- Resolve internal issues faster
- Reduce cost by utilizing personal owned instead of corporate owned devices

#### Business to Consumer



- Improve customer satisfaction
- Deeper customer engagement and loyalty
- Drive increased sales through personalized offers
- Customer service
- Competitive differentiator
- Improve brand perception
- Deeper insight into customer buying behavior for up sell and cross sell
- Improve in store experience with mobile concierge services

OPE



## But also with some unique challenges

#### How do you quickly:

- Engage with anyone, customers, partners or employees, no matter who owns the device
- Extend to anything, from instrumented machines to a broad spectrum of smart devices
- Execute business anywhere, with ubiquitous, trusted and secure transactions



#### **Top Mobile Adoption Concerns:**

- 1. Security/privacy (53%)
- 2. Cost of developing for multiple mobile platforms (52%)
- 3. Integrating cloud services to mobile devices (51%)



Source: 2014 IBM Tech Trends Report

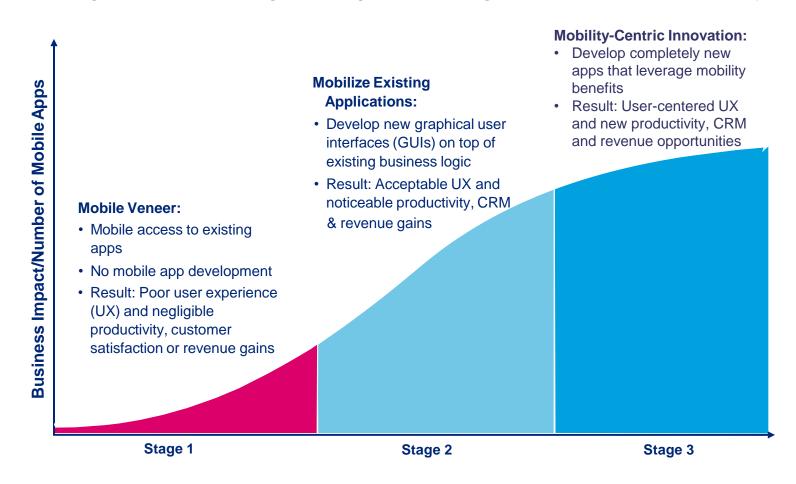
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#### Adoption of mobility trends

At a high level, entities go through three stages of adoption for mobility.

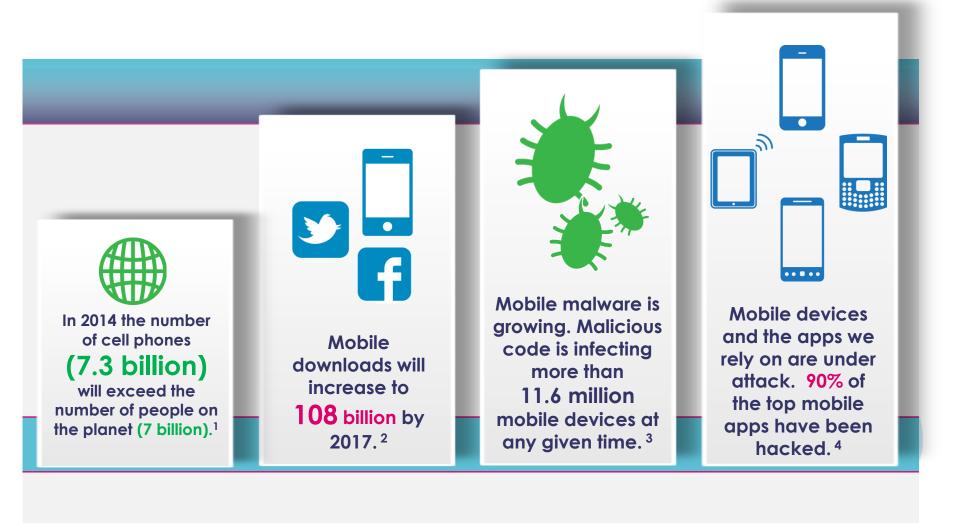


Though mobility offers wide range of products and services, it has its own set of security vulnerabilities due to the changing threat landscape





## As mobile grows, so do security threats

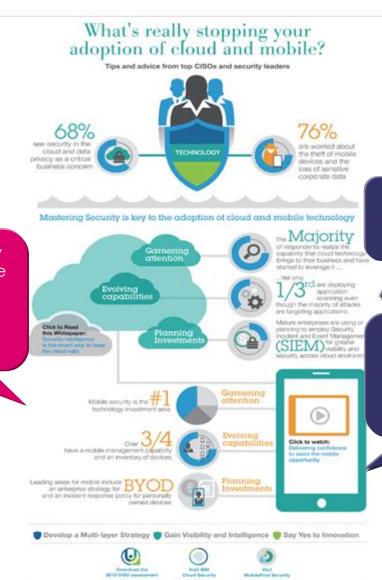




#### Business must adapt and redefine security for mobile

#### 2015 SANS Security Assessment Findings

"76% of responders say that the loss of a mobile device with access to corporate data could result in a significant security event."





"Mobile security is the #1 technology investment area."

"Although many are planning to develop an enterprise strategy for mobile security (39%), a significant number have not done so yet (29%)."



# Weak security can have significant financial impact on your brand

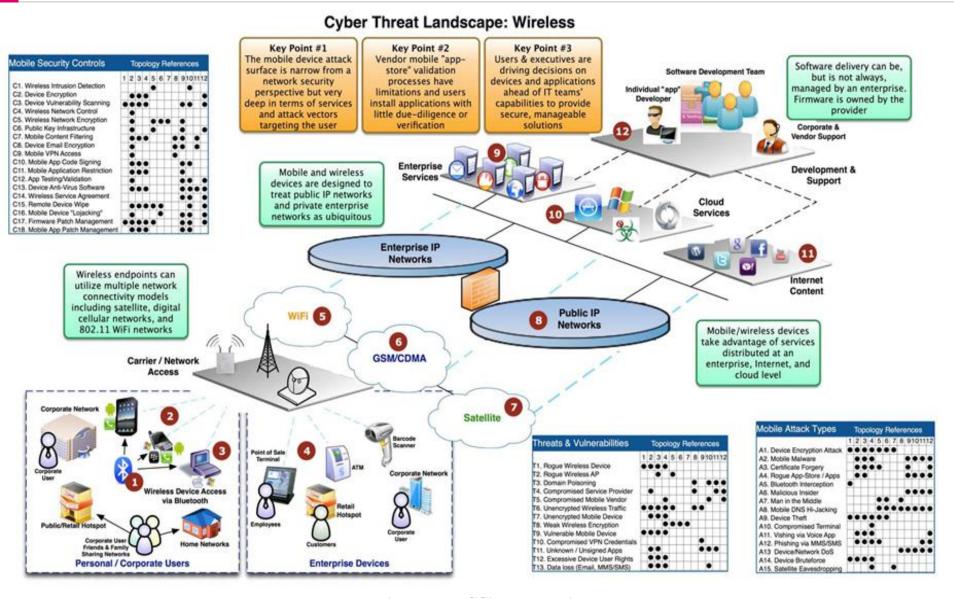


Most security breaches go undetected for eight months

\*The Gartner 2015 Global Study on the Economic Impact of IT Risk Study.

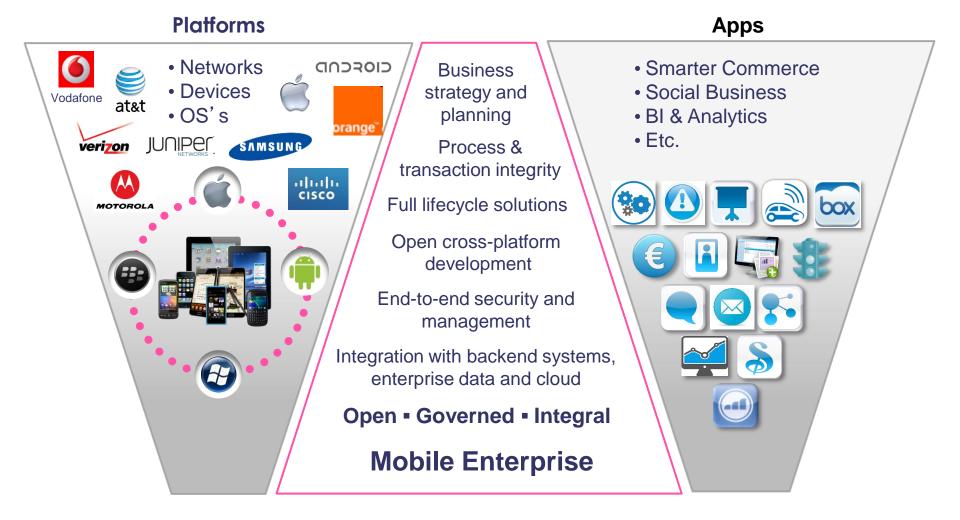


## Threat overlay in Mobile eco-systems





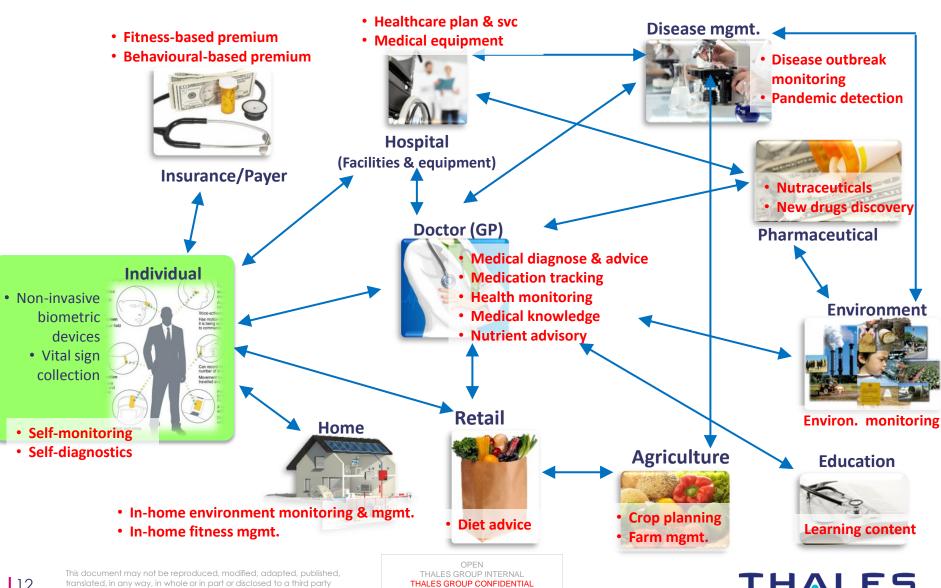
# How is New Mobility Eco-system Approach Different? Bridging the gap between platform and app providers







# **Internet of Things for Internet of Services** Choice, Engagement, and Experience



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#### Challenges with Implementing Enterprise Mobility Eco-System

#### How do I accommodate all the different mobile platforms?

- Highly fragmented set of ...
  - Platforms and devices
  - Languages, APIs, and tools
- Native programming models not portable across platforms



#### How do I design and develop a high-quality User Experience?

- High quality user experience is a requirement
- Quality influenced as much by design as it is by function

```
Average rating for the current version: ****** 18 Ratings
```

#### I need to develop different apps for different departments - quickly.

- Higher frequency of releases and updates
- Added pressure on teams to deliver on time and with quality

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#### I need to connect my apps to existing systems

- Existing services typically need to be adapted for mobile
- Enterprise wireless networks are running out of bandwidth for employee devices







# **THALES Strategy Addresses Challenges**

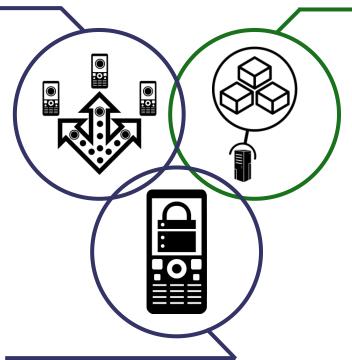
#### **Extend & Transform**

**Extend** existing business capabilities to mobile devices

**Transform** the business by creating new opportunities

#### **Key Capabilities**

- Analytics incorporating context and location from mobile devices
- Commerce and collaboration as key components of mobile-enabled solutions
- Strategy, planning, implementation



#### **Build & Connect**

**Build** mobile applications **Connect** to, and **run** backend systems in support of mobile

#### **Key Capabilities**

- Mobile web, hybrid and native app development
- Enterprise data, service, and application integration at scale
- Enterprise wireless networking

# Manage & Secure

**Manage** mobile devices, services and applications

**Secure** my mobile business

#### **Key Capabilities**

- Mobile lifecycle management
- Device analytics and control
- Secure network communications & management



## Open, cost-effective, cross-platform app development

#### Delivering for multiple mobile platforms

- Enterprise back-end connectivity
- Third-party integration
- Strong authentication framework
- Encrypted offline availability
- Data collection for analytics
- Packaged runtime skins



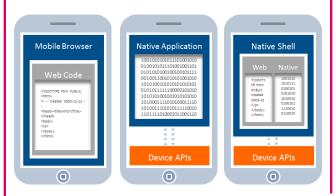
App development using native and/or familiar web technologies:

- HTML5
- CSS3
- JavaScript



App delivery in variety of forms:

- Mobile Web app
- Hybrid app
- Native



Compatible with prominent HTML5 libraries and tools:







# Mobile strategies also extend across channels

# Multichannel Sites and Applications

Mobile Applications (native and hybrid)

Why؟

Provide a consistent integrated web experience across multiple channels (desktop browser, smartphones, tablets, etc.) Provide an experience that takes full advantage of the device and its ecosystem

Needed Capabilities

- Aggregate multiple applications
- Content management
- Personalized for roles

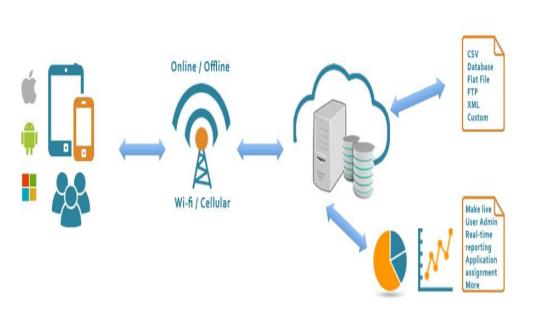
- Dedicated, task focused app
- Integrates with device capabilities
- App store presence

# Where are you starting today?



# Rapid, simple & flexible connectivity for mobile apps Cloud integration

Simple and flexible integration for all connectivity projects, allowing you to rapidly integrate SaaS and back-end systems with mobile apps



#### **Client Challenge**

Simplified and cost effective mobile integration to back-end systems and cloud

#### **Key Capabilities**

- Native connectors and template integration processes (TIP's) to connect mobile apps to backend & cloud systems, reducing project costs up to 80%
- Bidirectional connectivity and business logic to increase data quality and streamline business processes
- Centralized monitoring
- Simple and flexible, user-friendly, wizardbased, "configuration, not coding" architecture provides best-practices and repeatable mobile integration



## Device Lifecycle, Data Protection Endpoint Manager for Mobile Devices

A highly-scalable, unified solution that delivers device management and security across device types and operating systems for superior visibility and control.

## Managed = Secure Common agent Unified console **Systems** Security Common management management infrastructure Single server **Endpoint Manager Mobile Purpose-specific** Desktop / laptop /

#### **Client Challenge**

Managing and securing enterprise and BYOD mobile devices without additional resources.

#### **Key Capabilities**

- A unified systems and security management framework for all enterprise devices
- Near-instant deployment of new features and reports to customer's environments
- Platform to extend integrations with Service Desk, CMDB, SIEM, and other informationgathering systems to mobile devices
- Advanced mobile device management capabilities for iOS, Android and Windows Mobile
- Security threat detection and automated remediation

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endpoint

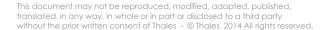


endpoint

server endpoint

#### **Smart Mobility Reference Architecture**

#### Application Development (design, implementation and testing) Strategy development Enterprise Mobility Infrastructure **Business Analysis** (Opportunity ID, Business Creative/UX/UI Design Case Mobile Enablement / **Cross-Platform Dev Sybase Native Development** SUP, HTML5, Adobe Objective C (iOS), Java **Strategy Roadmap Business** App concept **Enterprise Systems Integration Enterprise Mobile Solution** Integration Strategy Architecture ERP, Web/Ecommerce and Reporting/BI/DW **Enablement Legacy Systems End-to-end Network** Mobile middleware Design Integration **Data Management** Security **Mobility Readiness Assessment** Cloud and social media **Mobile Analytics Feedback** Industry Regulatory/Compliance/ **Security Analysis** Security Business Strategy **Mobile security Mobile application Mobile security policy** Mobile device and strategy and security and governance operations security App Concept to Development architecture Mobility Infrastructure **Mobile Device** Operational / **Deployment, Distribution, Management, Operations Organization Readiness** Management Enterprise Integration Strategy **Product development ICT Governance Support Readiness Enterprise App Store** Security, Privacy & Compliance and Enablement

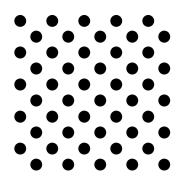


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# Security Intelligence & Big Data / Analytics

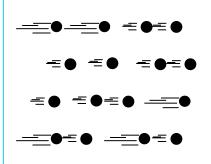
#### Volume



#### **Data at Rest**

Terabytes to exabytes of existing data to process

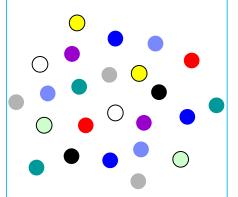
# **Velocity**



#### **Data in Motion**

Streaming data, milliseconds to seconds to respond

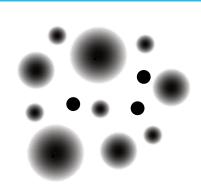
# **Variety**



# Data in Many Forms

Structured, unstructured, text, multimedia

# **Veracity\***



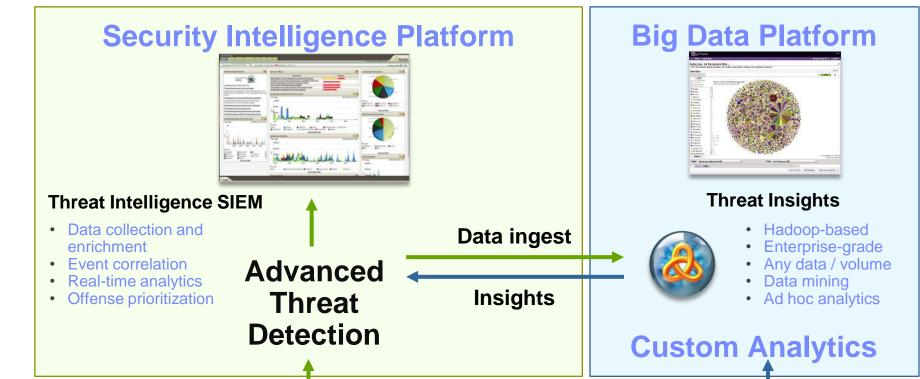
#### **Data in Doubt**

Uncertainty due to data inconsistency & incompleteness, ambiguities, latency, deception, model approximations

\* Truthfulness, accuracy or precision, correctness



## **Integrated Approach**



## **Traditional data sources**





























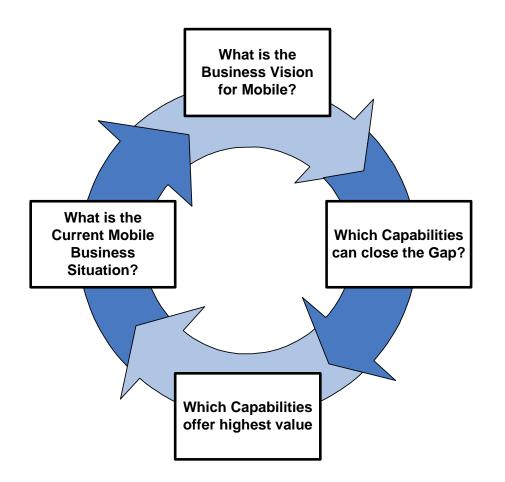
**Non-traditional** 





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# A successful mobile strategy considers ...



#### And provides ...

- Strategic direction for mobile capabilities that considers audience needs, business priority, and IT readiness
- Strategic direction on device support
- Strategic direction on build approach based on technical experience and time to market priorities
- Strategic direction on options for operation of the mobile solution

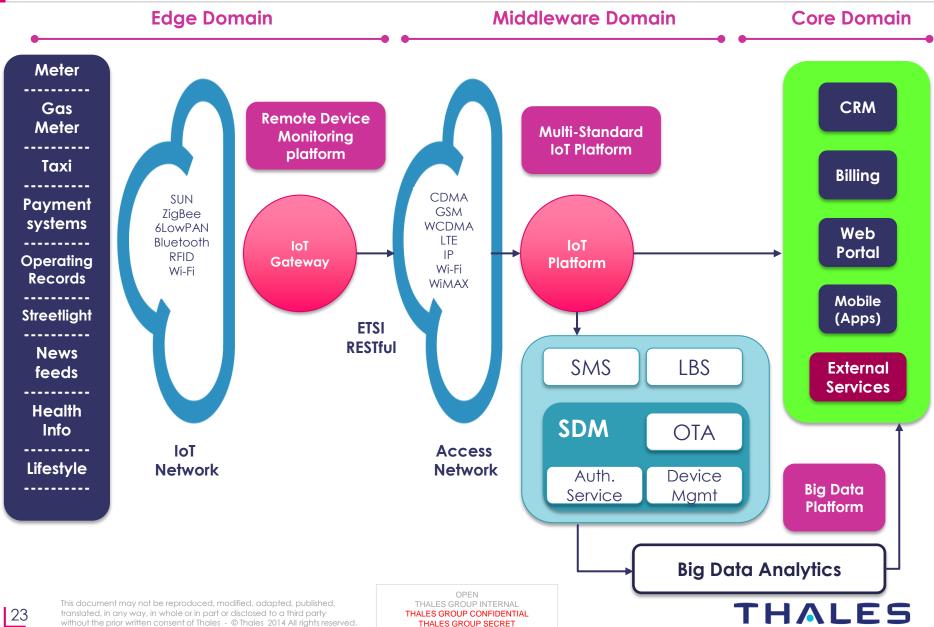
Success of the strategy depends upon a core team of client and THALES resources that collaboratively builds the security strategy

Your business goals and audience goals are aligned to your IT capabilities to create a practical roadmap for mobilization



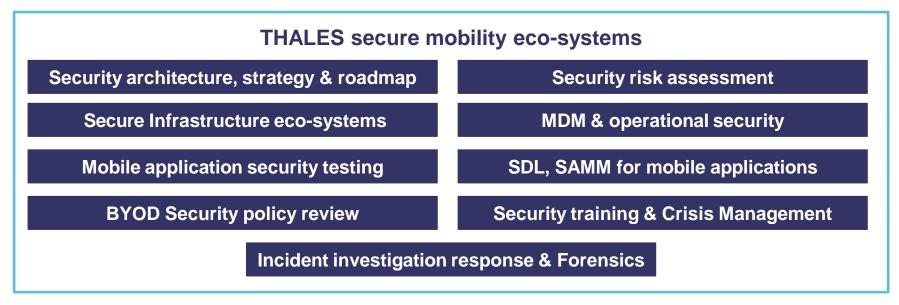


# Value Creation – IoT Mobility Business Model



#### **THALES Mobile security services**

Thales can assist you in creating a secure delivery framework for your mobility initiatives from inception to ongoing operation. We can help you set the proper risk balance between control, efficiency and user experience. Our security and privacy specific services include:



We also leverage the resources of the Thales E-Security mobility Solutions that conduct original research and develop substantive points of view to help executives make sense of and profit from emerging opportunities on the edge of business and technology.





## Three ways to get started with Thales Mobile Security



- Learn more about Thales Security Consulting and NFC Security Assessment: Visit our booth
- Find all the answers to your Mobile Security
  Questions in one place. Contact our
  Consultant
- Stay connected read the latest blogs and visit us at: <a href="https://www.thales-security.com">www.thales-security.com</a>











# Thank You

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